winnetka
DENTAL GROUP, LTD.

To Our Valued Patients,

We know that in the past few weeks, times have changed. We are doing everything possible to ensure your health and safety at WDG. We have updated our policies to reflect the current COVID-19 pandemic.

Here's what to expect at your next visit:

1. Going forward, in order to streamline the process, we are asking for payment at the time of service. Please be prepared to pay with either a credit card (Visa MC Discover) or a check at the end of your visit. We assure you that if you have insurance, it will be promptly submitted. Your benefits will be assigned directly to you. Make sure you email us the most current copy of your dental insurance card before your appointment.

2. On your arrival for your dental visit, remain in your vehicle and text or call (708) 558-7022 for entry into the office. Please wear a mask when you enter. We will also take your temperature with a forehead thermometer. You will not be sitting in the reception area or be in close proximity with other patients. We are staggering our appointments to avoid this situation. Only the patient will be allowed in the office, unless you are accompanying a child.

3. Please CONFIRM your appointment and ANSWER the supplemental health history questions prior to your arrival that day via our e-mail confirmation system and website. This is essential for everyone's health. We also ask that you arrive promptly and be prepared to stay for the scheduled length of the appointment.

4. In order to ensure a safe experience for our patients, team and Doctor, we have made a significant investment in our air purification systems, PPE and additional time scheduled for your dental care. We have instituted an infection control fee to cover some of the additional costs. We have been featured on WGN Medical Watch for our exceptional infection control procedures. Please watch the segment on our website. We are extremely proud and honored to be featured as an innovative dental office for COVID 19 infection control!

It is important to keep up with your regular cleaning and examinations, as well as any other recommended dental procedures. This is a balancing act but remember, forgoing important doctor's visits can be costly to your overall health.

We have truly missed you and are excited to see your smiles again!

Sincerely,

Dr. Czarkowski and the dental team at the WDG